

We provide a blood testing service at Epsom, St Helier and Sutton Hospitals as well as at various Community Clinics.



Booking your blood test

Patients can book the blood test by using a PC or a phone and by going on to the following the link <https://www.epsom-sthelier.nhs.uk/blood-tests>.

Please book a morning appointment if you are attending for a fasting blood test. Further information on fasting blood tests is available on our website <https://www.epsom-sthelier.nhs.uk/blood-tests>.

Before attending, please ensure that you have either booked an appointment or an appointment has been booked on your behalf. For appointments booked on your behalf, you will have received a text and/or an email confirming the details.

If you have been asked to attend for a blood test by a hospital clinician, then you **MUST** have a printed blood form as we are unable to print off hospital requests at any of our sites. If you have been given a printed form you can attend any of our available sites for your blood test.

On-site blood form printing

Please note we can print off **your electronic GP request** at the following sites only:

- St Helier Hospital Ferguson House
- Epsom Hospital Headley Wing
- Sutton Hospital Malvern Centre
- Sutton Hospital Drive through (outside Malvern Centre)
- Leatherhead Hospital
- Jubilee Health Centre

Before you visit please ensure you have an electronic referral from your GP and have the following information ready for staff to find you on the computer system.

- A letter/electronic document showing your name and NHS number (preferred)
- In the absence of the above, a photographic ID showing name and date of birth

Unfortunately, if you attend these locations without this information, or do not bring a printed copy of the blood form with you, you will not be able to have the blood sample taken.

For all other blood testing locations you will need a printed copy of your blood form from your hospital clinician or GP.

Other blood tests in the community

We offer blood tests at a variety of other sites in Sutton and Merton. Please note that these clinics are for those registered with a GP in either borough. These sites do not have printing facilities, so you must bring a pre-printed form from your GP or hospital clinician with you.

- South Wimbledon Clinic
- The Rowan Surgery Centre
- Cheam Clinic (Cheam Resource Centre)

What if I am unable to book blood tests online myself?

In circumstances where a patient is unable to book the blood test online themselves, they can be helped by their family members or carers. Your GP or hospital team can also book an appointment on your behalf.

A phlebotomy helpline is also available if none of the above is an option. Patients can call **020 8296 2846** between 9am–4pm to get help to book the blood test, but please be patient as the phone line can get quite busy.

Attending for your appointment

Please do not bring anyone with you to your blood test unless they are a registered carer; this includes children.

For the safety of all our patients and staff, please ensure you wear a face mask at all times and maintain social distancing; if you don't have a mask, one will be provided for you. If for some reason you are unable to wear a mask, please let our reception know. For detailed COVID-19 infection control guidelines, please visit the following link on our website www.epsom-sthelier.nhs.uk/covid-19.

Do not attend for a blood test if you have been diagnosed with COVID-19, have any symptoms that may be COVID-19 (including a high temperature, a new continuous cough, or a loss or change to your sense of smell or taste), are isolating following contact with someone who has COVID-19; or if you have been advised to isolate by Track and Trace.

Please remember to bring your printed blood form, or your letter/electronic document with NHS number or, in the absence of either of these, your photographic ID showing name and date of birth.

What happens when I arrive for my blood test?

When you arrive, if there is a reception or check-in kiosk please check in. For all appointments, please sit in the waiting room until the phlebotomist is ready and calls you.

What happens if I am late for an appointment?

If you are more than 15 minutes late you will have the choice of either waiting until the next available slot that day, if there is one available, or rebooking for another day.

Further information on types of blood tests and what happens during a blood test is available on our website www.epsom-sthelier.nhs.uk/blood-tests.

Great care to every patient, every day